CITY TREASURER'S OFFICE

EXTERNAL SERVICES



1. ASSESSMENT OF REAL PROPERTY TAX

Real Property Tax is an ad valorem tax imposed on all types of Real Properties including Lands, Buildings, Improvements, and Machinery. It is collected every thirty-first (31st) of January each year. However, taxpayers can also pay in quarterly installment every March 31, June 30, September 30 and December 31.

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OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	Imus City Real Property Owners			
CHECKLIST	OF REQUIREMENTS		WHERE TO SECUR	RE
Latest Real Property Tax Official Receip	t (Original/Photocopy) <u>or</u>	Provided by the client		
Latest Tax Declaration (1 Original/Ph		City Assessor's Office		
Notice of Delinquency (Original/Phot	ocopy)	City Treasurers Office	 Land Tax Division 	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1 Get ticket number from the Queue Management System	Call next number in Queue Management System	None	2 minutes (if under normal circumstances)	Luisito Ramirez Moises Jordan Jr.
1.2 Wait for your number to be called		None	,	
2. Present/submit the requirement/s to the assigned counter for initial assessment and verification	2.1 Receive the requirement/s and check for completeness	None	2 minutes (if under normal circumstances)	Mitchie Fae dela Cruz Clark Costa Riva Dolor Alamo
	2.2 Issue Statement of Account if all requirements were given	None		Irene Camilon Russel Gloria Josephine Aragon Junen Baja Jonathan Sampot Catherine Castillo Madel Fina Base Medalyn Saulog Ramil Pascual Rizza May Camia Nikki Satsatin
	Fill-out the Client Satisfaction Rating Form			
TOTAL None 4 minutes				



2. PAYMENT OF REAL PROPERTY TAX

Real Property Tax is an ad valorem tax imposed on all types of Real Properties including Lands, Buildings, Improvements and Machinery. It is collected every thirty-first (31^{st)} of January each year. However, taxpayers can also pay in quarterly installment every March 31, June 30, September 30 and December 31.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	Imus City Real Property Owners			
CHECKLIST O	F REQUIREMENTS		WHERE TO SECU	RE
Statement of Account or		City Treasurers Office	- Windows 23 to 25	
Latest Real Property Tax Official Receip		Provided by the client		
Latest Tax Declaration (1 Original/Ph	• • • • • • • • • • • • • • • • • • • •			
Notice of Delinquency (Original/Phot	ocopy)	City Assessor's Office		
	-	City Treasurers Office		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1 Get ticket number from the	1. Call next number in Queue	None	2 minutes	Luisito Ramirez
Queue Management System	Management System		(if under normal	Moises Jordan Jr.
1.2 Weit for your number to be		None	circumstances)	
1.2 Wait for your number to be called		None		
2. Pay the assessed/ required fee(s)	2. Receive the payment and Issue O.R.	For Basic & SEF:	3 minutes	Irene Camilon
2.1 dy the deceded required rec(0)	2. Reserve the payment and looke S.R.	Property Assessed	(if under normal	Russel Gloria
		Value X 2.1% +	circumstances)	Riva Alamo
		Penalty (if		Jonathan Sampot
		applicable) +		Josephine Aragon
		Garbage Fee (if		Junen Baja
		applicable)		Clark Costa
		- Discount (if		Madel Fina Base
		applicable)		Ramil Pascual
				Jess Frederick Berco
				Medalyn Saulog
				Lor Annmae Mendoza
				Catherine Castillo
				Nikki Satsatin
				Rizza May Camia
	Fill-out the Client Sati	sfaction Rating Form	1	,



TOTAL	Based on	7 minutes	
	computation		

3. ISSUANCE OF REAL PROPERTY TAX CLEARANCE

Real Property Clearance is issued to all real property owners certifying that the properties have no outstanding real property tax due.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple	Simple		
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	Imus City Real Property Owners			
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE		
If you are the owner				
Latest Real Property Tax Official Red	ceipt (Original/Photocopy) <u>or</u>	Provided by the client		
Latest Tax Declaration (1 Original/Ph		City Assessor's Office		
Government Issued Identification Ca	rd (1 Original/Photocopy)	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
		Comelec, PRC, IBP, MARINA, OSCA		
If you are a representative – For Tr	ransfer			
Latest Real Property Tax Official Red		Provided by the client		
Latest Tax Declaration (1 Original/Ph		City Assessor's Office		
Special Power of Attorney – If the ow				
(1 Original) or Secretary's Certificate or		Person/Company being Represented		
Consulate Issued Special Power of Attorney Red Ribbon/Seal – If the owner is				
abroad (1 Original)				
Deed of Sale/Contract to Sell/Extra J	1 11/	Provided by the client		
	ard of Corporate Secretary/ Signatory/Attorney-	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
in-Fact/Owner (1 Photocopy)		Comelec, PRC, IBP, MARINA, OSCA		
Government Issued Identification Ca	rd of the Representative	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
(1 Original and 1 Photocopy)		Comelec, PRC, IBP, MARINA, OSCA		
If you are a representative – For Re				
Latest Real Property Tax Official Receipt (Original/Photocopy) or		Provided by the client		
Latest Tax Declaration (1 Original/Photocopy)		City Assessor's Office		
Authorization Letter <u>or</u> Special Power of Attorney <u>or</u>				
Secretary's Certificate or Board Resolution specifying the Authorized Representative		Provided by the client		
(1 Original)				
	ard of Corporate Secretary/ Signatory/Attorney-	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
in-Fact/Owner (1 Photocopy)	40:0:0	Comelec, PRC, IBP, MARINA, OSCA		

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Government Issued Identification Card of the Representative	BIR, Post Office, D	FA, PSA, SSS, GSIS,	Pag-IBIG, LTO, PhilHealth,
(1 Original and 1 Photocopy)	Comelec, PRC, IBP,	MARINA, OSCA	-
If you are a representative – For Developers/Service Provider			
Latest Real Property Tax Official Receipt (Original/Photocopy) or	Provided by the clien	it	
Latest Tax Declaration (1 Original/Photocopy)	City Assessor's Offic	e	
Secretary's Certificate (1 Original) or			
Board Resolution specifying the Authorized Representative (1 Original)	Person/Company be	ing Represented	
Government Issued Identification Card of Corporate Secretary/ Signatory (1 BIR, Post Office, D	FA, PSA, SSS, GSIS,	Pag-IBIG, LTO, PhilHealth,
Photocopy)	Comelec, PRC, IBP,	MARINA, OSCA	
Government Issued Identification Card of the Representative	BIR, Post Office, D	FA, PSA, SSS, GSIS,	Pag-IBIG, LTO, PhilHealth,
(1 Original and 1 Photocopy)	Comelec, PRC, IBP,	MARINA, OSCA	
*For Transfer – present the Deed of Sale/Contract to Sell together with the above	e Provided by the clien	t	
specified requirements (1 Photocopy)			
CLIENT STEPS AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1 Get ticket number from the 1. Call next number in Queue Management	nt None	2 minutes	Luisito Ramirez
Queue Management System System		(if under normal	
		circumstances)	
1.2 Wait for your number to be	None		
called			
2. Present/submit the requirement/s 2. Receive the requirement/s and check for	or None	2 minutes	Mitchie Fae dela Cruz
to the assigned counter for completeness		(if under normal	Rizza May Camia
initial assessment and		circumstances)	Nikki Satsatin
verification			
3. Pay the assessed/ required fee(s) 3.1 Receive the payment and Issue O.R.	P50.00 + P30.00	2 minutes	Mitchie Fae dela Cruz
	(Documentary		Rizza May Camia
3.2 Release the Tax Clearance	Stamp Tax)		Madelfina Base
			Nikki Satsatin
			Lor Annemae Mendoza
Fill-out the Client Satisfaction Rating Form			
TOTA		6 minutes	



4. ISSUANCE OF REAL PROPERTY TAX PAYMENT HISTORY

Real Property Tax Payment History is issued to all real property owners providing the payment records of the property.

OFFICE OR DIVISION	City Treasurer's Office				
CLASSIFICATION	Simple				
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			ent	
WHO MAY AVAIL THE SERVICE	Imus City Real Property Owners	•			
CHECKLIST C	F REQUIREMENTS		WHERE TO SECURE		
If you are the owner					
Statement of Account or		City Treasurers Office – V	Windows 23 to 25		
Latest Real Property Tax Receipt (O		Provided by the client			
Latest Tax Declaration (1 Original/Ph	notocopy)	City Assessor's Office			
If you are a representative					
Latest Real Property Tax Official Red		Provided by the client			
Latest Tax Declaration (1 Original/Ph	1 2 /	City Assessor's Office			
Authorization Letter or Special Powe					
Secretary's Certificate or Board	Resolution specifying the Authorized	Provided by the client			
Representative (1 Original)	an Cond of Company Constant	DID Doct Office DEA DOA COC COIC Dog IDIC LTO DE ILLEGIAL Compales			
	Government Issued Identification Card of Corporate Secretary/ Signatory/Attorney-in-Fact/Owner (1 Photocopy)		BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec, PRC, IBP, MARINA, OSCA		
	ard of the Representative(1 Original and 1		SA, SSS, GSIS, Pag-IBIG, L	TO PhilHealth Complex	
Photocopy)	ard of the Representative (1 Original and 1	PRC, IBP, MARINA, OSC		TO, Filli lealth, Comelec,	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON	
32.2.V. 3.2. 3	AGENOT AGTION	122010 2217112	1 1002001110 111112	RESPONSIBLE	
1.1 Get ticket number from the	1. Call next number in Queue	None	2 minutes	Luisito Ramirez	
Queue Management System	Management System		(if under normal		
			circumstances)		
1.2 Wait for your number to be					
called		None			
2. Present/submit the requirement/s	•	None	2 minutes	Mitchie Fae dela Cruz	
to the assigned counter for initial	for completeness			Clark Costa	
assessment and verification				Riva Dolor Alamo	
				Irene Camilon	
				Josephine Aragon	
				Junen Baja	
				Madel Fina Base	



3. Pay the assessed/ required fee(s)	3. Receive the payment and Issue O.R.	P50.00 + P30. 00 (Documentary Stamp Tax)	3 minutes (if under normal circumstances)	Medalyn Saulog Jonathan Sampot Catherine Castillo Ramil Pascual Rizza May Camia Lor Annmae Mendoza Marietta Esguerra Evelyn Miranda Gillianne Villafuerte Charmaine Joy Saringayat Pee Chee Fauni Mary Ann Franco Alvin Topacio Gilbert de Jesus
4. Present the Official Receipt	4. Release the Tax Payment History	None	2 minutes	Leonida Tapawan
Fill-out the Client Satisfaction Rating Form				
	TOTAL	Php 80.00	9 minutes	



5. ASSESSMENT AND PAYMENT OF LOCAL TRANSFER TAX

Local Transfer Tax is imposed on the sale, donation, barter, or any other mode of transferring ownership or title of real property. Payment is due sixty (60) days from the date of execution of the deed or the date of the decedent's death.

OFFICE OR DIVISION	City Treasurer's Office		
CLASSIFICATION	Simple		
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government		
WHO MAY AVAIL THE	Imus City Real Property Owners		
SERVICE			
CHECKLIS	ST OF REQUIREMENTS	WHERE TO SECURE	
If you are the buyer/seller			
Deed of Absolute Sale or		Provided by the client	
Deed of Conveyance or			
Deed of Reconveyance (1 Photoc			
Deed of Donation (1 Photocopy) of			
Extrajudicial Settlement of Estate			
Certificate of Sale (1 Photocopy)	<u>or</u>		
Court Order			
Certificate Authorizing Registratio			
	Return and Official Receipt/Deposit Slip (1		
Photocopy) and			
Capital Gains Tax Return and Official Receipt/Deposit Slip (1 Photocopy) and		Bureau of Internal Revenue	
Documentary Stamp Tax Declarate	, , , , , , , , , , , , , , , , , , , ,	Devistant Devis	
Transfer Certificate of Title (1 Pho	tocopy)	Register of Deeds	
Tax Declaration (1 Photocopy)		City Assessor's Office	
Tax Clearance (1 Photocopy)	0 1/4 0 : : 1/5!	City Treasurers Office – Window 23 to 25	
Government Issued Identification	Card (1 Original/Photocopy)	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,	
		Comelec, PRC, IBP, MARINA, OSCA	
If you are a representative			
Deed of Absolute Sale or			
Deed of Conveyance or			
Deed of Reconveyance (1 Photoc		Provided by the client	
Deed of Donation (1 Photocopy) <u>or</u> Extrajudicial Settlement of Estate (1 Photocopy) <u>or</u>		Friovided by the client	
Certificate of Sale (1 Photocopy) of			
Certificate of Sale (1 Priotocopy)	<u>ال</u>		



Court Order				
Certificate Authorizing Registration				
	Withholding Tax Remittance Return and Official Receipt/Deposit Slip (1			
Photocopy) and				
	cial Receipt/Deposit Slip (1 Photocopy) and	Bureau of Internal Reve	enue	
Documentary Stamp Tax Declarate				
Transfer Certificate of Title (1 Pho	tocopy)	Register of Deeds		
Tax Declaration (1 Photocopy)		City Assessor's Office		
Tax Clearance (1 Photocopy)		City Treasurers Office -	– Window 1 to 3	
Secretary's Certificate (1 Original)				
Special Power of Attorney (1 Original Power of Attorney (1 Origina		Person/Company being		
Government Issued Identification	Card (1 Original/Photocopy)			g-IBIG, LTO, PhilHealth,
		Comelec, PRC, IBP, M	•	
Government Issued Identification	Card of the Representative	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
(1 Original and 1 Photocopy)		Comelec, PRC, IBP, MARINA, OSCA		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
1. Present/submit the	4. Descrive the requirement/s and shock for	None	TIME	Jess Frederick Berco
	Receive the requirement/s and check for	None	12 minutes	Cynthia Hernandez
requirement/s to the assigned counter for initial assessment	completeness		(if under normal circumstances)	Madel Fina Base
and verification			Circumstances)	Madel Filla base
and verification				
2. Pay the assessed/ required	2. Receive the payment and Issue O.R.	75% of 1% (.0075) of	3 minutes	Jess Frederick Berco
fee(s)		acquisition cost/fair	(if under normal	Cynthia Hernandez
		market value/zonal	circumstances)	Madel Fina Base
		value whichever is	-7	
		higher		
	Fill-out the Client Satisfa	action Rating Form		
	TOTAL	Based on	15 minutes	
		computation		



6. ISSUANCE OF LOCAL TRANSFER TAX CERTIFICATE

Local Transfer Tax Certificate is issued to all real property owners certifying the transfer tax payment of the property.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	Imus City Real Property Owners			
CHECKLIST	OF REQUIREMENTS		WHERE TO SECU	JRE
If you are the owner				
Latest Tax Declaration (1 Photocopy		City Assessor's Office		
Transfer Certificate of Title (1 Photoc	1 7 /	Registry of Deeds		
Government Issued Identification Ca	rd			J-IBIG, LTO, PhilHealth,
(1 Original/Photocopy)		Comelec, PRC, IBP, M.	ARINA, OSCA	
If you are a representative				
Latest Tax Declaration (1 Photocopy		City Assessor's Office		
Transfer Certificate of Title (1 Photoc	1 7 /	Registry of Deeds		
	Special Power of Attorney (1 Original)	Person/Company being		
	d of Corporate Secretary/ Signatory/Attorney-	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
in-Fact/Owner (1 Photocopy)		Comelec, PRC, IBP, MARINA,OSCA		
Government Issued Identification Ca	rd of the Representative	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,		
(1 Original and 1 Photocopy)		Comelec, PRC, IBP, MARINA, OSCA		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
			TIME	
•	1. Receive the requirement/s and check for	None	2 minutes	Jess Frederick Berco
for initial assessment and	completeness			Cynthia Hernandez
verification				Madel Fina Base
2. Poy the accessed/required fee(s)	2. Pennive the payment and leave O.P.	P50.00 + P30.00	3 minutes	Mariotta Esquerra
z. Fay the assessed/ required ree(S)	2. Receive the payment and Issue O.R.	(Documentary Stamp	(if under normal	Marietta Esguerra Evelyn Miranda
		Tax)	circumstances)	Gillianne Villafuerte
		Ιαλ	Gircuiristaric e s)	Charmaine Joy Saringayat
				Pee Chee Fauni
				Mary Ann Franco
				Alvin Topacio
				Gilbert de Jesus
3. Present O.R. and claim the	3. Release the Certificate	None	5 minutes	Jess Frederick Berco
Certification			0 1111110100	Cynthia Hernandez
				- j

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			Madel Fina Base	
Fill-out the Client Satisfaction Rating Form				
TOTAL	Php 80.00	10 minutes		

7. ISSUANCE OF COMMUNITY TAX CERTIFICATE

Community Tax Certificate is imposed on all the inhabitants of the city who are eighteen years old and above, as well as juridical persons doing business in the city or whose office or establishment is located in the city. It shall accrue on the first (1st) day of January each year and shall be paid not later than the last day of February of each year.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	Residents of City of Imus (must be eighte	een years old and above)		
	Residents and non-residents engaged in	business or occupation in the City of Imus		
	Real Property owner in City of Imus			
	Individuals who are required to file an inc	come tax return		
CHECKLIST OF	F REQUIREMENTS	WHERE TO SECURE		
If you are the applicant				
Latest community tax certificate (Original		Provided by the client		
Government Issued Identification Care	d of the Applicant (Original) <u>or</u>	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec,		
		PRC, IBP, MARINA, OSCA		
If you are a representative				
Latest community tax certificate (Original/Photocopy) or		Provided by the client		
Government Issued Identification Care	d of the Applicant (Original/Photocopy)	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec,		
		PRC, IBP, MARINA, OSCA		
Special Power of Attorney (1 Original)		Person being Represented		
Government Issued Identification Care	d of the Representative	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec,		
(1 Original and 1 Photocopy)		PRC, IBP, MARINA, OSCA		
For BIR Filing				
Latest community tax certificate (Original		Provided by the client		
Government Issued Identification Card of the Applicant (Original)		BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec,		
		PRC, IBP, MARINA, OSCA		
Certificate of Compensation Payment	BIR Form 2316 (1 Original/Photocopy)	Client's Employer		
	274			



CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Present/submit the requirement/s	1. Receive the requirement/s and check	None	2 minutes	Lea Ilagan
to the assigned counter for initial	for completeness		(if under normal	Marietta Esguerra
assessment and verification			circumstances)	Evelyn Miranda
				Gillianne Villafuerte
				Charmaine Joy Saringayat
				Pee Chee Fauni
				Mary Ann Franco
				Alvin Topacio
				Gilbert de Jesus
2. Pay the assessed/ required fee(s)	2. Receive the payment and Issue O.R.	For Individual:	3 minutes	Lea Ilagan
		P5.00 + (P1.00 for	(if under normal	Marietta Esguerra
		every P1,000.00 of	circumstances)	Evelyn Miranda
		income/property)		Gillianne Villafuerte
				Charmaine Joy Saringayat
		For Corporation:		Pee Chee Fauni
		P500.00 + (P2.00		Mary Ann Franco
		for every		Alvin Topacio
		P5,000.00 of		Gilbert de Jesus
		income/property)		
	Fill-out the Client Sat	isfaction Rating Form		
	TOTAL	Based on	5 minutes	
		computation		



8. PAYMENT OF PROFESSIONAL TAX

Professional Tax is imposed on each person engaged in the exercise or practice of his profession requiring government examination. Payment is due on or before the thirty-first (31st) of January each year.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	Licensed Professionals	,		
CHECKLIST	CHECKLIST OF REQUIREMENTS WHERE TO SECURE		RE	
Previous Professional Tax Official Re	eceipt (Original/Photocopy) or	Provided by the client		
Professional Regulation Commission	License (Original/Photocopy)			
		Professional Regulation	n Commission	
For Lawyers				
•	ppines Identification Card/Roll Number	Integrated Bar of the P	hilippines	
(Original/Photocopy)				
For insurance agents				
Insurance Company Identification Card/Certification Philippine Regulation Commission/Insurance			ommission	
Tax Identification Number	Bureau of Internal Revenue			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID PROCESSING TIME PERSON RESPONSI		PERSON RESPONSIBLE
1. Present/submit the	<u> </u>	None	5 minutes	Jess Frederick Berco
requirement/s to the assigned	completeness		(if under normal	Cynthia Hernandez
counter for initial assessment			circumstances)	Madel Fina Base
and verification		D000 00 D II ('f	2 : 1	
2. Pay the assessed/ required fee(s)	2. Receive the payment and Issue O.R.	P300.00 + Penalty (if	3 minutes	Jess Frederick Berco
		applicable)	(if under normal	Cynthia Hernandez
			circumstances)	Madel Fina Base
Fill-out the Client Satisfaction Rating Form				
	TOTAL	Based on	8 minutes	
		computation		



9. BUSINESS RETIREMENT ASSESSMENT AND ISSUANCE OF BUSINESS CLOSURE CERTIFICATE

A business subject to tax, upon closure/cessation of operation, shall inform LGU for the assessment of any tax due to be paid before its full termination. Business Closure Certificate is issued to all business tax owners certifying that the business filed for business retirement.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	All Business Owners			
CHECKLIST	OF REQUIREMENTS		WHERE TO SECUR	RE
For Sole/Single Proprietorship				
		City Treasurers Office – Business Tax Division		
Latest Original Business Permit (Original Business Permit (Origina	ginal)	Provided by the client		
Latest Official Receipt (1 Photocopy)	<u>or</u>	Provided by the client		
Certificate of Last Payment – If the re	eceipt is not available (Original)	Business Permit and Li	icense Office	
Latest Community Tax Certificate (O	•	Provided by the client		
Audited Financial Statement/Income		Bureau of Internal Revo		
Certificate of Gross Sales – If ITR/FS	is consolidated (1 Original)	Company/Business Ac	countant	
For Partnership/Corporation				
Completely Filled-out and Notarized		City Treasurers Office – Business Tax Division		
Latest Original Business Permit (Original)		Provided by the client		
Latest Official Receipt (1 Photocopy) or		Provided by the client		
Certificate of Last Payment – If the receipt is not available (Original)		Business Permit and Li	icense Office	
Latest Community Tax Certificate (Original/Photocopy)		Provided by the client		
Audited Financial Statement/Income Tax Return (1 Photocopy)		Bureau of Internal Revo		
Certificate of Gross Sales – If ITR/FS		Company/Business Ac		
	Board Resolution (1 Original) specifying the	Person being Represer	nted	
Date of Closure and Authorized Repr				
	rd of Corporate Secretary/ Signatory (1		PSA, SSS, GSIS, Pag-II	BIG, LTO, PhilHealth,
Photocopy)		Comelec, PRC, IBP, M		
Government Issued Identification Card of the Representative (1 Photocopy)			PSA, SSS, GSIS, Pag-II	BIG, LTO, PhilHealth,
OLIENT OTERO	A OFNOV A OTION	Comelec, PRC, IBP, M	·	DEDOON DESPONSIBLE
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.1 Receive the requirement/s and check for	None	5 minutes	Bryan Ordoñez
for initial assessment and verification	completeness		(if under normal	Karl Erick Sapida
vernication			circumstances)	Patrick George Mercene Dennis Gaurino
				Dennis Gaunno



	1.2 Issue Order of Payment	None		Elvie Candalla Jean Mari Aveno
2. Pay the assessed/ required fee(s)	2. Receive the payment and Issue O.R.	Based on table below + penalty (if applicable) + P50.00 + P30 (Documentary Stamp Tax)	3 minutes (if under normal circumstances)	Lea Ilagan Marietta Esguerra Evelyn Miranda Gillianne Villafuerte Charmaine Joy Saringayat Mary Ann Franco Alvin Topacio Gilbert de Jesus
3.1 Present O.R.3.2 Claim the Certification	3.1 Verify O.R.3.2 Prepare and Release the Business Closure Certificate	None	5 minutes (if under normal circumstances)	Bryan Ordoñez Karl Erick Sapida Patrick George Mercene Dennis Gaurino Elvie Candalla Jean Mari Aveno
4. Submit 1 Photocopy of Certification	4. Receive the Certification	None	2 minutes	Administrative Assistant V Business Permit and License Office
	Fill-out the Client Satisfa	action Rating Form		
	TOTAL	Based on computation	15 minutes	



(a) On manufacturers, assemblers, repackers, processors, brewers, distillers, rectifiers, and compounders of liquors, distilled spirits, and wines or manufacturers of any article of commerce of whatever kind or nature. In accordance with the following schedule:

Amount of Gross Sales/Receipts for the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1,742.00
75,000.00 or more but less than 100,000.00	2,178.00
100,000.00 or more but less than 150,000.00	2,904.00
150,000.00 or more but less than 200,000.00	3,630.00
200,000.00 or more but less than 300,000.00	5,082.00
300,000.00 or more but less than 500,000.00	6,655.00
500,000.00 or more but less than 750,000.00	10,560.00
750,000.00 or more but less than 1,000,000.00	13,200.00
1,000,000.00 or more but less than 2,000,000.00	18,150.00
2,000,000.00 or more but less than 3,000,000.00	22,143.00
3,000,000.00 or more but less than 4,000,000.00	26,136.00
4,000,000.00 or more but less than 5,000,000.00	30,492.00
5,000,000.00 or more but less than 6,500,000.00	32,175.00
6,500,000.00 or more	P32,175.00 plus 49.5% of 1% over P6.5million

The preceding rates shall apply only to the amount of domestic sales of manufacturers, assemblers, repackers, processors, brewers, distillers, rectifiers and compounders of liquors, distilled spirits, and wines or manufacturers of any article of commerce of whatever kind or nature other than those enumerated under paragraph (c) of this Section.



(b) On wholesalers, distributors, or dealers in any article of commerce of whatever kind or nature in accordance with the following schedules:

Gross Sales/Receipts for the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1,306.00
75,000.00 or more but less than 100,000.00	1,742.00
100,000.00 or more but less than 150,000.00	2,468.00
150,000.00 or more but less than 200,000.00	3,194.00
200,000.00 or more but less than 300,000.00	4,345.00
300,000.00 or more but less than 500,000.00	5,416.00
500,000.00 or more but less than 750,000.00	8,712.00
750,000.00 or more but less than 1,000,000.00	11,616.00
1,000,000.00 or more but less than 2,000,000.00	13,200.00
2,000,000.00 or more	P13,200.00 plus 66%
	of 1% over P2.0 million

The businesses enumerated in paragraph (a) above shall no longer be subject to the tax on wholesalers, distributors, or dealers herein provided for.

However, barangays shall have the exclusive power to levy taxes on stores whose gross sales or receipts of the preceding calendar year does not exceed Fifty Thousand Pesos (P50,000.00) subject to existing laws and regulations.

- (c) On exporters, and on manufacturers, millers, producers, wholesalers, distributors, dealers or retailers of essential commodities enumerated hereunder at a rate not exceeding one-half (1/2) of the rates prescribed under subsections (a), (b), and (d) the Ordinance;
 - 1. Rice and Corn;
 - 2. Wheat or cassava flour, meat, dairy products, locally manufactured, processed or preserved food, sugar, salt and agricultural marine, and fresh water products, whether in their original state or not;
 - 3. Cooking oil and cooking gas;
 - 4. Laundry soap, detergents, and medicine;
 - 5. Agricultural implements, equipment and post-harvest facilities, fertilizers, pesticides, insecticides, herbicides and other farm inputs;
 - 6. Poultry feeds and other animal feeds;
 - 7. School supplies; and
 - 8. Cement



(d) On exporters of all articles of commerce of whatever kind or nature not mentioned under subsection (c), in accordance with the following schedule:

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum	
Less than 100,000.00	871.00	
100,000.00 or more but less than 150,000.00	1,221.00	
150,000.00 or more but less than 200,000.00	1,580.00	
200,000.00 or more but less than 300,000.00	2,178.00	
300,000.00 or more but less than 500,000.00	2,904.00	
500,000.00 or more but less than 750,000.00	4,345.00	
750,000.00 or more but less than 1,000,000.00	5,749.70	
1,000,000.00 or more but less than 2,000,000.00	6,534.00	
2,000,000.00 or more	P6,534.00 plus 32.45% of 1% over P2.0 million	



(e) On contractors and other independent contractors in accordance with the following schedule:

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1,161.00
75,000.00 or more but less than 100,000.00	1,742.00
100,000.00 or more but less than 150,000.00	2,613.00
150,000.00 or more but less than 200,000.00	3,484.00
200,000.00 or more but less than 250,000.00	4,791.00
250,000.00 or more but less than 300,000.00	6,098.00
300,000.00 or more but less than 400,000.00	8,131.00
400,000.00 or more but less than 500,000.00	10,890.00
500,000.00 or more but less than 750,000.00	12,210.00
750,000.00 or more but less than 1,000,000.00	13,530.00
1,000,000.00 or more but less than 2,000,000.00	15,180.00
2,000,000.00 or more	P15,180.00 plus 66% of 1% over P2.0 million

Provided that in no case shall the tax on gross receipts of P2,000,000.00 or more be less than P15,1800.00

(f) On banks and other financial institutions, at the rate of seven five percent of one percent (75% of 1%) of the gross receipts of the preceding calendar year derived from interest, commissions and discounts from lending activities, income from financial leasing, dividends, rentals on property, and profit from exchange or sale of property, insurance premium. All other income and receipts not herein enumerated shall be excluded in the computation of the tax.



(g) On operators of theaters and cinema houses, video-movie houses utilizing laser disc players, projectors and of similar apparatus, and other entertainment sites on the internet and other show houses which are open to public for a fee:

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1,560.00
75,000.00 or more but less than 100,000.00	2,335.00
100,000.00 or more but less than 150,000.00	3,269.00
150,000.00 or more but less than 200,000.00	4,295.00
200,000.00 or more but less than 250,000.00	5,493.00
250,000.00 or more but less than 300,000.00	7,296.00
300,000.00 or more but less than 400,000.00	9,837.00
400,000.00 or more but less than 500,000.00	10,175.00
500,000.00 or more but less than 750,000.00	11,275.00
750,000.00 or more but less than 1,000,000.00	12,650.00
1,000,000.00 or more but less than 2,000,000.00	13,915.00
2,000,000.00 or more	P13,915.00 plus 66% of 1% over P2.0 million

(h) On lessors of real estate including apartments and boarding houses:

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 60,000.00	1,210.00
60,000.00 or more but less than 70,000.00	1,548.00
70,000.00 or more but less than 80,000.00	1,839.00
80,000.00 or more but less than 90,000.00	2,153.00
90,000.00 or more but less than 100,000.00	2,468.00
100,000.00 or more but less than 150,000.00	3,061.00
150,000.00 or more but less than 200,000.00	4,138.00
200,000.00 or more but less than 300,000.00	5,517.00
300,000.00 or more but less than 500,000.00	8,167.00
500,000.00 or more but less than 750,000.00	13,722.00
750,000.00 or more but less than 1,000,000.00	19,882.00
1,000,000.00 or more but less than 2,000,000.00	21,780.00
2,000,000.00 or more	P21,780.00 plus 66% of 1% over P2.0 million



- (i) On the businesses hereunder enumerated:
 - 1. Commission agents;
 - 2. Lessors, dealers, brokers of real estate;
 - 3. On travel agencies and travel agents;
 - 4. On boarding houses, pension houses, motels, apartments, apartelles, and condominiums;
 - 5. Subdivision owners/developers, Private Cemeteries and Memorial Parks owners/developers;
 - 6. Privately-owned markets;
 - 7. Hospitals, medical clinics, dental clinics, therapeutic clinics, medical laboratories, dental laboratories;
 - 8. Operators of Cable Network System;
 - 9. General consultancy services;
 - 10. Warehouses:
 - 11. On line businesses that offers services;
 - 12. All other similar activities consisting essentially of the sales of services for a fee

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1.161.00
75,000.00 or more but less than 100,000.00	1,742.00
100,000.00 or more but less than 150,000.00	2,613.00
150,000.00 or more but less than 200,000.00	3,484.00
200,000.00 or more but less than 250,000.00	4,791.00
250,000.00 or more but less than 300,000.00	6,098.00
300,000.00 or more but less than 400,000.00	8,131.00
400,000.00 or more but less than 500,000.00	10,890.00
500,000.00 or more but less than 750,000.00	12,210.00
750,000.00 or more but less than 1,000,000.00	13,530.00
1,000,000.00 or more but less than 2,000,000.00	15,180.00
2,000,000.00 or more	P15,180.00 plus 66% of 1% over P2.0 million

Provided, that in no case shall the tax on gross sales of P2,000,000.00 or more be less than P15,180.



(j) On retailers with gross sales or receipts for the preceding year in the amount of:

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1,306.00
75,000.00 or more but less than 100,000.00	1,742.00
100,000.00 or more but less than 150,000.00	2,468.00
150,000.00 or more but less than 200,000.00	3,194.00
200,000.00 or more but less than 300,000.00	4,345.00
300,000.00 or more but less than 500,000.00	5,416.00
500,000.00 or more but less than 750,000.00	8,712.00
750,000.00 or more but less than 1,000,000.00	11,616.00
1,000,000.00 or more but less than 100,000,000.00	P11,616.00 plus 66% of 1% over P1.0 million but less than P100 million
100,000,000.00 or more but less than 500,000,000.00	P665,016.00 plus 1.10% over P100 million but less than P500 million
500,000,000.00 or more	P5,065,016.00 plus 82.5% of 1% over P500 million

(k) On retailers classified as sari-sari store with gross sales or receipts for the preceding year in the amount of:

Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
50,000.00 or more but less than 75,000.00	1,188.00
75,000.00 or more but less than 100,000.00	1,584.00
100,000.00 or more but less than 150,000.00	2,244.00
150,000.00 or more but less than 200,000.00	2,904.00
200,000.00 or more but less than 300,000.00	3,950.00
300,000.00 or more but less than 500,000.00	4,924.00
500,000.00 or more but less than 750,000.00	7,920.00
750,000.00 or more but less than 1,000,000.00	10,560.00
1,000,000.00 or more but less than 2,000,000.00	P10,560.00 plus 60% of 1% over P1.0 million



- (I) On Authorized Franchise Car Dealers engaged in business of selling brand new vehicles and genuine parts pursuant to a valid and existing Franchise Agreement with legitimate manufacturers and distributors shall be taxed at the rate of 50% of 1% of gross receipts up to P 2,000,000.00 and 45% of 1% of gross receipts in excess of P 2,000,000.00.
- (m) On restaurants and other eating establishments such as, but not limited to cafes, cafeterias, ice cream or refreshment parlors, carinderias, soda fountains, food caterers, fast food centers and snack counters shall be taxed at the rate of 1.75% of the gross receipts of the preceding calendar year.
- (n) On operators engaged in amusement devices and computer shop shall be taxed at the rate of Two Hundred Pesos (P200.00) per amusement device.
- (o) On peddlers engaged in the sale of any merchandise or article of commerce, at the rate of Sixty Six Pesos (P66.00) per peddler annually.

Delivery trucks, vans or vehicles used by manufacturers, producers, wholesalers, dealers or retailers enumerated under Section 141 of R.A. 7160 shall be exempt: from the peddlers' tax herein imposed.

The tax herein imposed shall be payable within the first twenty (20) days of January. An individual who will start to peddle merchandise or articles of commerce after January 20 shall pay the full amount of the tax before engaging in such activity.

(p) On any business, not otherwise specified in the preceding paragraphs, which the Sanggunian concerned may deem proper to tax: Provided, That on any business subject to the excise, value-added or percentage tax under the National Internal Revenue Code, as amended, the rate of tax shall not exceed two percent (2%) of gross sales or receipts of the preceding calendar year.



10. PAYMENT OF CONTRACTORS TAX

Contractors Tax is a business tax imposed on contractors and other independent contractors such as, but not limited to, general engineering, general building, and specialty contractors.

building, and specially contractors.				
OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	HO MAY AVAIL THE SERVICE All Business Owners			
CHECKLIST O	CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
Application for Building Permit (1 Pho	otocopy)	Office of the Building Officia	al	
Duly Signed Transmittal (1 Original/1	Photocopy)	Office of the Building Officia	al	
Duly Certified Bill of Materials with	PRC & PTR License of the Architect or	Provided by client		
Engineer (1 Photocopy)				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Present/submit the requirement/s	1.1 Receive the requirement/s and	None	4 minutes	Bryan Ordoñez
for initial assessment and	check for completeness		(if under normal	Karl Erick Sapida
verification			circumstances)	Patrick George Mercene
	1.2 Issue Statement of Account	None		Dennis Gaurino
				Elvie Candalla
2. Pay the assessed/required fee(s)	2. Receive the payment and Issue O.R.	Based on the table below	3 minutes	Lea Ilagan
			(if under normal	Marietta Esguerra
			circumstances)	Evelyn Miranda
				Gillianne Villafuerte
				Charmaine Joy Saringayat
3. Submit 1 Photocopy of Official	3. Receive the Photocopy of Official	None	1 minute	Bryan Ordoñez
Receipt	Receipt	INOLIG	i ilililut o	Karl Erick Sapida
1 (Coolpt	1 (Coolpt			Patrick George Mercene
				Dennis Gaurino
				Elvie Candalla
Fill-out the Client Satisfaction Rating Form				
TOTAL Based on computation 8 minutes				



Gross Sales/Receipts For the Preceding Calendar Year	Tax Per Annum
Less than 5,000.00	32.75
5,000.00 or more but less than 10,000.00	73.65
10,000.00 or more but less than 15,000.00	125.45
15,000.00 or more but less than 20,000.00	198.00
20,000.00 or more but less than 30,000.00	330.00
30,000.00 or more but less than 40,000.00	462.00
40,000.00 or more but less than 50,000.00	660.00
50,000.00 or more but less than 75,000.00	1,056.00
75,000.00 or more but less than 100,000.00	1,584.00
100,000.00 or more but less than 150,000.00	2,376.00
150,000.00 or more but less than 200,000.00	3,168.00
200,000.00 or more but less than 250,000.00	4,356.00
250,000.00 or more but less than 300,000.00	5,544.00
300,000.00 or more but less than 400,000.00	7,392.00
400,000.00 or more but less than 500,000.00	9,900.00
500,000.00 or more but less than 750,000.00	11,100.00
750,000.00 or more but less than 1,000,000.00	12,300.00
1,000,000.00 or more but less than	13,800.00
2,000,000.00	
2,000,000.00 or more	At a rate not exceeding fifty percent (55%) of one percent (1%)



11. PAYMENT OF VARIOUS LOCAL TAXES, FEES, AND REGULATORY CHARGES

Payment of various local taxes, fees, and regulatory charges payable to City Government of Imus.

OFFICE OR DIVISION	City Treasurer's Office			
CLASSIFICATION	Simple			
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government			
WHO MAY AVAIL THE SERVICE	All			
	OF REQUIREMENTS		WHERE TO SECUR	RE
	ccount or Assessment of Taxes and Fees	Respective Imus City I		
Government Issued Identification Ca	ırd			Pag-IBIG, LTO, PhilHealth,
		Comelec, PRC, IBP, M		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Present/submit the requirement/s to the assigned counter for initial assessment and verification	Receive the requirement/s and check for completeness	None	2 minutes (if under normal circumstances)	Lea Ilagan Marietta Esguerra Evelyn Miranda Gillianne Villafuerte Charmaine Joy Saringayat Pee Chee Fauni Mary Ann Franco Alvin Topacio Gilbert de Jesus
2. Pay the assessed/required fee(s)	2. Receive the payment and Issue O.R.	Based on the table below	3 minutes (if under normal circumstances)	Lea Ilagan Marietta Esguerra Evelyn Miranda Gillianne Villafuerte Charmaine Joy Saringayat Pee Chee Fauni Mary Ann Franco Alvin Topacio Gilbert de Jesus
	Fill-out the Client Satisfaction Rating Form			
	TOTAL	Based on	5 minutes	
		computation		



NATURE OF TAX / FEE	AMOUNT CHARGED
Amusement Tax	as assessed by BPLO
Anti-Rabies Fee	Php 100.00
Business Tax	as assessed by BPLO and City Treasurer
Building Fee	as assessed by City Building Office
Burial Fee	as assessed by BPLO
Business Delinquency Fee	as assessed by Permits and Licensing Office and City Treasurer
Business Retirement Tax	as assessed by the City Treasurer
Cemetery Fee	as assessed by BPLO
Civil Registrar Fee	as assessed by City Civil Registrar
Engineering and Electrical Fees	as assessed by City Engineer's Office
Facilities Fee	as assessed by City Administrator's Office
Franchise Renewal	as assessed by Tricycle Regulatory Unit
Health Fee	Php 100.00 + Php 30.00 Documentary Stamp Tax

NATURE OF TAX / FEE	AMOUNT CHARGED
Local Franchise Tax	50% of 1% of Gross Sales
Mayor's Clearance	Php 50.00
No-Plastic Ordinance Fee	as assessed by CENRO
Other City Fees	as assessed by offices concerned
Pedicycle Registration	as assessed by Tricycle Regulatory Unit
Permit to Construct	Php 250.00
Personnel Certification	Php 50.00
Special Permit Fee	Php 785.00
Traffic Violation Fee	as assessed by CTMO / Violation Ticket
Tricycle Registration	as assessed by Tricycle Regulatory Unit
Working Permit Fee	as assessed by PESO
Zoning Fee	as assessed by City Planning & Development Office
Others	Refer to Order of Payment/Statement of Account



12. CHECK RELEASE OF FINANCIAL ASSISTANCE, CITY UTILITY EXPENDITURES, EMPLOYEE BENEFITS, AND OTHER CLAIMS

Release of checks for financial assistance, utility expenditures, employee benefits, and other claims.

OFFICE OR DIVISION	City Treasurer's Office	•			
CLASSIFICATION	TION Simple				
TYPE OF TRANSACTION	G2C – Government to Citizen, G2B – Government to Business, G2G – Government to Government				
WHO MAY AVAIL THE SERVICE	All				
	OF REQUIREMENTS		WHERE TO SEC	JRE	
	ial assistance/scholarship/contractors/service	Provided by client			
providers/creditors (Original)					
	r of Attorney or Secretary Certificate or Board	Person being Represer	nted		
Resolution specifying the Authorized	, , ,	DID D . 000 DE	4 BO4 BOS BOS	D IDIO LTO DI ILI	
	rd of Corporate Secretary/ Signatory/Attorney-	1		s, Pag-IBIG, LTO, PhilHealth,	
in-Fact/Creditor (1 Photocopy)	ud of the Denues entative	Comelec, PRC, IBP, M	•	Post IDIO LTO Dhill lookh	
Government Issued Identification Card of the Representative (1 Original and 1 Photocopy)		BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec, PRC, IBP, MARINA, OSCA			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE	
GEIENT GTEL G	AGENOT ACTION	TEEG TO BE TAID	TIME	I EKOON KEOI OHOIBEE	
1. Present/submit the	1. Receive the requirement/s and check for	None	2 minutes	Luisa Tan	
requirement/s for initial	completeness		(if under normal	Val Abad	
assessment and verification			circumstances)	Pee Chee Fauni	
				Kenneth Figueroa	
2.1. Receive the check	2. Dalagas the sheet	None	4 minutes	Luisa Tan	
2.2 Sign the disbursement and	2. Release the check	None	(if under normal	Val Abad Pee Chee Fauni	
2.2. Sign the disbursement and check voucher/s			circumstances)	Kenneth Figueroa	
CHECK VOUCHEI/S	Fill-out the Client Satisfaction Rating Form				
	TOTAL None 6 minutes				



13. RELEASE OF SENIOR CITIZEN SUBSIDY

All registered senior citizens of the City of Imus are entitled to receive senior citizen subsidy semi-annually.

OFFICE OR DIVISION	City Treasurer's Office	•			
CLASSIFICATION	Simple				
TYPE OF TRANSACTION	G2C – Government to Citizen				
WHO MAY AVAIL THE SERVICE	All Senior Citizens of the City of Imus				
CHECKLIST	OF REQUIREMENTS		WHERE TO SECUR	RE	
If you are the recipient					
Government Issued Identification Ca	rd (1 Original/1 Photocopy)	BIR, Post Office, DF Comelec, PRC, IBP, M		Pag-IBIG, LTO, PhilHealth,	
If you are a representative					
OSCA Authorization Letter (1 Original) Senior Citizen President of the Barangay		nt of the Barangay			
Government Issued Identification Card of the recipient (1 Photocopy) BIR, Post Office, DFA, PSA, S Comelec, PRC, IBP, MARINA, OS			Pag-IBIG, LTO, PhilHealth,		
Government Issued Identification Ca	Government Issued Identification Card of the Representative BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, F		Pag-IBIG, LTO, PhilHealth,		
(1 Original and 1 Photocopy)		Comelec, PRC, IBP, M	ARINA, OSCA		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Present/submit the requirement/s	1. Receive the requirement/s and check for	None	5 minutes	Gencil Ramos	
for initial assessment and	completeness		(if under normal		
verification			circumstances)		
2. Receive the pay envelope	2. Release the pay envelope	None	2 minutes	Luisa Tan	
				Annaliza Racasa	
	Fill-out the Client Satisfa	action Rating Form			
	TOTAL None 7 minutes				



14. DISBURSEMENT AND ISSUANCE OF CHECKS

Preparation and check issuance for all creditors of City Government of Imus and recipients of financial assistance/honorarium/allowances etc.

OFFICE OR DIVISION	City Treasurer's Office				
CLASSIFICATION	Complex				
TYPE OF TRANSACTION	G2C - Government to Citizen, G2B – Government to Business, G2G – Government to Government				
WHO MAY AVAIL THE SERVICE	All creditors of City Government of Imus and	recipients of financial as	sistance/honorarium/a	llowances etc.	
	OF REQUIREMENTS		WHERE TO SECI	JRE	
Approved Disbursement Voucher a Checklist	and all supporting documents in Accounting	From requesting department/agency			
Additional Requirements:					
Financial Assistance					
Official Receipt		provided by client			
Employee Benefit					
Photocopy of Identification Card		BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth, Comelec, PRC, IBP, MARINA, OSCA			
Supplier					
Authorization Letter or Special Powe	r of Attorney	Person being Represer			
Government Issued Identification Ca	rd of the owner	BIR, Post Office, DFA, PSA, SSS, GSIS, Pag-IBIG, LTO, PhilHealth,			
(1 Original and 1 Photocopy)		Comelec, PRC, IBP, M			
Government Issued Identification Ca	rd of the Representative	1		_J -IBIG, LTO, PhilHealth,	
(1 Original and 1 Photocopy)			Comelec, PRC, IBP, MARINA, OSCA		
Official Receipt (Suppliers Tax)		City Treasurer's Office			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Submit approved Disbursement Voucher and supporting documents	1.1Receive the requirement/s and check for completeness	None	5 minutes	Ruby Protacio	
	1.2 Encode details of the disbursement voucher in Voucher Monitoring File	None	2 minutes		
	1.3 Route for City Treasurer's Approval	None	4 hours		
	1.4 Prepare Check	None	1 hour		



	1.5 Encode Check Details in Check Monitoring File	None		
	1.6 Prepare Accountant's Advice	None	10 minutes	
	1.7 Accountant's Advice (Accounting)	None		
	1.8 Encode SRE	None	4 hours	
	1.9 Route Check for Signature	None	1 day	
2.1 Submit additional requirement	2.1 Check and verify additional requirements	None		
O O Danaina ahaala	O O Jasses Ohards			
2.2 Receive check	2.2 Issue Check TOTAL	None	2 days	

NOTE: This is on a normal circumstance.



CITY TREASURER'S OFFICE

INTERNAL SERVICES



1. ISSUANCE OF ACCOUNTABLE FORMS

Issuance of Accountable forms to all bonded collectors and barangay captains/treasurers of the City Government of Imus.

OFFICE OR DIVISION	City Treasurer's Office				
CLASSIFICATION	Simple				
TYPE OF TRANSACTION	G2G – Government to Government				
WHO MAY AVAIL THE SERVICE	All bonded collectors and barangay captains/	treasurers of the City Go	overnment of Imus		
CHECKLIST	OF REQUIREMENTS		WHERE TO SEC	URE	
For Barangay Captains/Treasurers					
Bond Confirmation (1 Photocopy)		Bureau of Treasury			
Oath (1 Photocopy)		Department of the Inter	rior and Local Governr	ment	
Certificate of Appointment (1 Photoco	opy)	Barangay Captain			
Official Receipt (Proof of Purchase o	f Accountable Form 51)	City Treasurers Office			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Pay for Official Receipt	Receive the payment and Issue O.R.	P300.00 / booklet	3 minutes (if under normal circumstances)	Cristina Calvelo	
2. Present/submit the requirement/s for initial assessment and verification	2.1 Receive the requirement/s and check for completeness	None	5 minutes (if under normal circumstances)	Cristina Calvelo	
	2.2 Prepare Requisition and Issue Voucher	None			
	2.3 Prepare Acknowledgement Receipt	None			
3. Receive the Accountable Forms	3. Issue Accountable Forms None 2 minutes Cristina Calvelo				
	Fill-out the Client Satisfa	action Rating Form			
	TOTAL	Php 300.00/booklet	10 minutes		



FEEDBACK AND REDRESS MECHANISM

Please let us know how we have served you by accomplishing our Feedback Form and drop it in the suggestion box provided and in the concierge area.

You can reach us at: (insert contact number and email)

Contact Person: Manuel Reynold dela Fuente

City Treasurer

Location: The **City Treasurer's Office** is located at the Ground Level of the City of Imus Government Center,

Malagasang I-G, City of Imus, Cavite

Office Hours: 8:00 A.M. to 5:00 P.M. Mondays to Fridays (No Noon Break)

